



**Redwood Regional  
Medical Group**

AN INTEGRATED RADIOLOGY/ONCOLOGY PRACTICE

**Redwood Regional  
Oncology Center**

**Advanced  
Imaging Institute**

**Santa Rosa  
Radiology**

**The Integrated  
Breast Care Center**

Ryan,

Having multiple offices in Sonoma, Napa and Lake County, it can be difficult to centrally manage the supply and service needs for over 100 printers and more than 20 different contacts. Having The Printer Doctor come in and take care of the supply logistics with the free pick up and delivery system has given my staff and me extra time to focus on other important aspects of managing the business. That and our end-users do not need to worry about inventory levels as stock is automatically replaced on a regular schedule.

Besides, supply logistics, the ***Zero Down Time*** printer service program has been beneficial in minimizing printer down time and repair costs, saving us time and money. The fact that we have been on the ***Zero Down Time*** printer service program for the past 5 years, and truly have had ZERO down time, speaks to its effectiveness.

Ken Colmar, Purchasing Manager  
Redwood Regional Medical Group