



# Alliance Cooling Products and Construction, Inc.

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Dear Ryan,

A few days ago, my printer was printing poorly. When I called The Printer Doctor, I was expecting that a technician would be sent out to repair my printer. While talking with the rep, it was determined that the cause of the problem could be fixed by replacing a toner cartridge. As we did not have any cartridges on hand, they were able to bring them to me within a couple of hours.

After installing the cartridges, the prints came out beautifully. Not only were they able to solve our "printer problem" over the phone, saving me the cost of a service call, but were also able to get our printer up and running within a couple of hours.

I'm EXTREMELY grateful for their help! We will definitely be using The Printer Doctor in the future.

Angelica Palominos  
Alliance Cooling Products